

CARE AND MAINTENANCE

GENERAL: The suggestions and recommendations below should be followed to achieve satisfactory performance of any TruWood Product. Failure to comply may result in a reduced useful life of the Product and void the Product warranty.

INSPECTION: The Product should be inspected periodically in accordance with the following maintenance items: (i) re-nail loose Product; (ii) trim trees and bushes that are in contact with the Product; (iii) replace sealant that has hardened, cracked and/or lost its seal; (iv) correct grade drainage where retained water is in contact with the Product; (v) eliminate overspray from lawn and landscaping sprinklers; (vi) check the condition of Coating as set forth below; (vii) follow any applicable paint manufacturer's repainting recommendations; and (viii) maintain gutters and downspouts. (See TruWood Instructions' "Key Homeowner Maintenance Responsibilities".)

REFINISHING: Exterior wall finishes weather most rapidly on those portions of the building that receive the greatest exposure to sun and moisture. Areas receiving maximum exposure may require refinishing as often as every 3 years. The frequency of refinish will depend on geographic locations; the type, quality and color of the paint; and on other factors such as the method of paint application and the number of coats. Repainting is dictated by the degree of wear or erosion of the old paint. Refinishing is typically required if the Product is discolored and blotchy; if the Coating is cracked, peeling or scaling; or if the Coating appears thin, porous and chalked to a point where it no longer protects or hides the surface. Severe paint cracking, flaking or peeling is not normal paint weathering. Such problems may be caused by inferior paints, incompatible paints, improper painting procedures or by improper construction that permits water or water vapor to reach, condense, or freeze on the back side of the Product. (See TruWood Instructions "Painting".)

Frequent repainting can result in excessive total paint film thickness, which may cause problems such as cracking and pooling. On the other hand, unreasonable delays in maintenance repainting may contribute to deterioration of both the paint and Product such that refinishing cannot be accomplished effectively. In general, it is recommended that the total Coating film thickness be maintained at 4 dry mils. This typically is considered the equivalent of three coats of finish (one coat of primer plus two coats of finish paint).

SURFACE PREPARATION: The extent of surface preparation is dependent on the condition of the old finish. Loose paint material should be removed. The surface should be washed and all mildew must be removed before painting. Use of a power washer is not recommended. (See TruWood Instructions' "Key Homeowner Maintenance Responsibilities" and "Painting".)

REPRIMING: If the old surface is sound (no peeling, cracking, heavy sealing, etc.), repriming is typically not necessary unless it is recommended by the paint manufacturer for the top coat chosen. If the Product's base substrate and/or if the old primer is exposed, these areas should be reprimed. If the Product's edges or ends show any cracks or fissures, these should be resealed with a primer. (Only premium exterior oil/alkyd type primers or premium acrylic latex primers are recommended.) The primer used must be compatible with the chosen top coat and the primer manufacturer recommendations followed in all respects. (See TruWood Instructions "Painting".)

SELECTING AND APPLYING FINISH COAT PAINTS/STAINS: These recommendations deal with refinish over field-applied finish coats. A premium paint that is suitable for use on engineered wood siding must be used. The finish chosen should be compatible with the existing old finish. Only premium exterior acrylic latex paints are recommended when finish is applied to textured products. Satin or gloss oil/alkyd paints are also acceptable, as are opaque acrylic latex stains. The following finish coats (paints/stains) are not recommended: shake and shingle paints, flat alkyd oil-based paints and stains, vinyl acetate (PVA), vinyl/acrylic or vinyl/acetate/acrylic copolymer paints and stains, semi-transparent stains, clear coatings. The finish coat of paint or stain should be applied in strict accordance with the recommendations of the paint manufacturer. (See TruWood Instructions "Painting".)

MILDEW: Mildew, mold and other fungus growths must be removed from the Product particularly before repainting the Product. This may be accomplished by scrubbing the infected surface thoroughly with mildew removal products or the following solution:

- 2/3 cup TSP (trisodium phosphate) – available in paint or hardware stores
- 1/3 cup detergent containing no ammonia (Tide or an equivalent)
- 1 quart 5% sodium hypochlorite (Clorox or an equivalent)
- 3 quarts warm water or enough to make one gallon

Protective hand and eyewear must be worn when applying any removal product or the solution. The Product should be scrubbed with a soft brush and then rinsed thoroughly with fresh water. Do not place or splash the solution on landscaping. Promptly after the Product has been cleaned and has dried, a mildew resistant paint should be applied.

CONTACT US

To receive Warranty information, Product information bulletins and other information concerning the proper installation, use and/or maintenance of your Product, please contact TruWood at:

Warranty Inquiries, Claims, Technical Services & Marketing: **800.329.1219** • Sales: **800.417.3674** • **TruWoodSiding.com**

30-YEAR LIMITED WARRANTY TRUWOOD SIDING & TRIM

1. LIMITED WARRANTY – TRANSFERABLE WARRANTY COVERAGE

THIS LIMITED WARRANTY IS SUBJECT TO THE LIMITATIONS AND RESTRICTIONS DESCRIBED IN SECTIONS 3 AND 4 BELOW.

Collins Products ("Collins") warrants that its TruWood Siding & Trim products (the "Products") were manufactured to meet or exceed the specifications set forth in ANSI/CPA 135.6. Collins warrants its Products, exclusive of factory applied coatings, against defects in material, workmanship and buckling (defined as more than 1/4 in. deflection between studs installed at 16 in. on center) of the basic structure for a period of 30 years from the date of installation ("Product Warranty Period") as long as the Products have been stored, handled, installed, finished, and maintained in accordance with TruWood installation instructions and care and maintenance recommendations in effect at the time of installation ("Collins Instructions"). Collins further warrants the factory-applied primed coatings (the "Coatings"), exclusive of the Products, against defects in material and chipping, peeling and blistering for 5 years from the date of installation as long as the Products have been stored, handled, installed, finished, and maintained in accordance with Collins Instructions. This Warranty is transferable from the purchaser of the Products to the owner of the structure on which the Products are installed, if purchaser and structure owner are not one and the same. The Warranty is further transferable from the owner of the structure on which the Products are installed to the first subsequent owner of the same structure (collectively, the "Owner"). The Warranty is not transferable to any subsequent structure owner.

2. WARRANTY REMEDIES

THIS SECTION PROVIDES THE SOLE AND EXCLUSIVE REMEDY AVAILABLE TO ANY OWNER.

If any Product or Coating fails to perform as warranted (or fails to perform in accordance with any implied warranty not disclaimed herein), during the first five years from the date of installation, at its option, Collins will either (i) provide labor and materials necessary to replace the defective Products or (ii) reimburse Owner for any replacement costs in an amount up to two (2) times the original purchase price of the Products, less any replacement costs directly attributable to Owner's failure to follow Collins Instructions ("Maximum Reimbursement"). Starting in the 6th year following original installation of the Products, Maximum Reimbursement for replacement costs will be reduced by 4% per year, such that from and after the 30th year, Maximum Reimbursement payable under this warranty will be zero.

In connection with any dispute under this Section, Owner shall have the burden of proof that the Product has been stored, handled, installed, finished, and maintained according to Collins Instructions. Notwithstanding anything to the contrary herein, as an express condition of this Warranty, prior to undertaking any repair or replacement of any affected Products and prior to exercising any rights set forth in Section 5, Owner must (i) notify Collins, in writing, within 60 days of first discovering the condition, at the address in Section 6 and provide annotated photographs, and (ii) allow Collins a reasonable period of time to inspect and/or investigate the condition of the Products in question. Subject to the foregoing, all claims under this Warranty must nonetheless be submitted to Collins in writing within 30 years and 60 days of the date of installation.

3. WARRANTY LIMITATIONS

ANY EXPRESS OR IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THE LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NO COLLINS RESELLER, AGENT, DISTRIBUTOR, SUPPLIER OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION OR ADDITION TO THIS WARRANTY.

This Warranty does not cover damage to Products due to: (i) misuse, abuse or improper transportation, storage, handling, installation, painting, refinishing, or maintenance; (ii) alterations to the structure after the original installation of Products; (iii) design, application, or construction of the structure on which Products are installed; (iv) failure to comply with applicable building codes and accepted building practices; (v) use or application of sawed or "ripped" TruWood siding as trim; (vi) prolonged contact with accumulated water due to wall, roof, door, window, deck or any other water infiltration leaks, ineffective vapor barriers or failure to maintain Products; (vii) performance of any field-applied finishes; (viii) mold, mildew or fungus; (ix) performance of Products installed on any structure located outside the United States of America; (x) acts of God, war, civil disorder, hurricane, tornado, hail, earthquake, flood, fire, lightning, mudslide, air pollution, severe weather or any other similar cause beyond the control of Collins, or (xi) any condition referenced in the Collins Instructions' "Installation Errors That Void the Warranty;" (xii) swelling and/or edge checking (such swelling and/or edge checking normally occurs in all wood products as they expand and contract in response to changes in climatic conditions). This Warranty requires strict compliance with Collins Instructions. Collins is not responsible for any damages caused by any other party.

4. EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES

COLLINS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY INCLUDING, WITHOUT LIMITATION, PROPERTY DAMAGE, LOST PROFITS, LOSS OF USE, OR OTHER ECONOMIC LOSS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

5. ADDITIONAL EXCLUSIONS

TruWood ValuForm (concrete forming products) is not warranted for use as exterior siding.

Any TruWood Siding & Trim products shipped and installed outside of the U.S.A. are not warranted.

6. STATE LAW

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

7. CONTACT US

To receive Product information bulletins and other information concerning the proper installation, use and/or maintenance of the Products, please contact Collins at: **800.329.1219**. For inquiries regarding Warranty service, claims, or technical services, contact Collins at **800.417.3674**. To submit a claim, send written notice of such claim, including annotated photographs, by certified mail, to Collins, 29100 SW Town Center Loop West, Suite 300, Wilsonville, OR 97070-9315, USA, addressed to the attention of "TruWood Warranty Service." For sales, contact TruWoodSiding.com.

Manufactured by:
Collins Products LLC
29100 SW Town Center Loop West, Suite 300
Wilsonville, OR 97070-9315 USA
TruWoodSiding.com